ENVIRONMENT AND COMMUNITY SAFETY SCRUTINY PANEL

Tuesday, 16th October, 2018, 6.30 pm -Haringey Cypriot Centre, Earlham Grove, Wood Green, N22 5HJ

Members: Councillors Eldridge Culverwell, Scott Emery, Adam Jogee (Chair), Julia Ogiehor, Reg Rice, Matt White and Barbara Blake

Co-optees/Non-Voting Members: Ian Sygrave (Haringey Association of Neighbourhood Watches)

Quorum: 3

1. FILMING AT MEETINGS

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2. APOLOGIES FOR ABSENCE

3. ITEMS OF URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business (late items will be considered under the agenda item where they appear. New items will be dealt with as noted below).

4. DECLARATIONS OF INTEREST



A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

(i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and

(ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct.

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

6. MINUTES (PAGES 1 - 6)

To approve the minutes of the previous meeting on 13th September.

- 7. POLICE PRIORITIES AND UPDATE ON STOP AND SEARCH AND ILLEGAL FIREARM DISCHARGES (PAGES 7 14)
- 8. QUARTER 1 FINANCIAL REPORT FOR PRIORITY 3 (PAGES 15 22)
- 9. STREET CLEANSING, WASTE AND RECYCLING: CURRENT PERFORMANCE (PAGES 23 28)
- 10. CABINET MEMBER Q&A CABINET MEMBER FOR ENVIRONMENT
- 11. WORK PROGRAMME UPDATE (PAGES 29 46)

12. NEW ITEMS OF URGENT BUSINESS

To consider any items admitted at item 3 above.

13. DATES OF FUTURE MEETINGS

18th December 2018 7th February 2019 11th March 2019 Philip Slawther, Principal Committee Co-ordinator Tel – 020 8489 2957 Fax – 020 8881 5218 Email: philip.slawther2@haringey.gov.uk

Bernie Ryan Assistant Director – Corporate Governance and Monitoring Officer River Park House, 225 High Road, Wood Green, N22 8HQ

Monday, 08 October 2018

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MINUTES OF THE MEETING OF THE ENVIRONMENT AND COMMUNITY SAFETY SCRUTINY PANEL HELD ON THURSDAY, 13TH SEPTEMBER, 2018, 18:30.

PRESENT:

Councillors: Eldridge Culverwell, Scott Emery, Adam Jogee (Chair), Julia Ogiehor and Reg Rice.

12. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

13. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr White and Cllr Amin. Cllr Barbara Blake attended the meeting as a substitute for Cllr Amin.

14. ITEMS OF URGENT BUSINESS

There were no items of urgent business.

15. DECLARATIONS OF INTEREST

There were no declarations of interest.

16. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

17. MINUTES

RESOLVED

The minutes of the 13th March 2018 were approved as a correct record of the meeting.

18. APPOINTMENT OF NON-VOTING CO-OPTED MEMBER

The Panel received a report which sought formal approval of the re-appointment of a non-voting co-opted member to the Panel.

RESOLVED



That a representative from Haringey Association of Neighbourhood Watches be appointed as a non-voting co-opted member of the Panel for the 2018/19 Municipal Year.

19. MEMBERSHIP AND TERMS OF REFERENCE

This report sets out the terms of reference and membership for Overview and Scrutiny and its panels for 2018/19.

RESOLVED

That the Panel:

- I. Note the terms of reference (Appendix A of the report) and Protocol (Appendix B of the report) for the Overview and Scrutiny Committee;
- II. Approve the terms of reference/policy areas and membership for each Scrutiny Panel for 2017/18 (Appendix C of the report).

20. WORK PROGRAMME UPDATE

Clerk's note – The Panel agreed to vary the order of the agenda and the item on the work programme was taken following Item 8. The minutes reflect the order in which items were taken, rather than they appear on the published agenda pack.

The Panel received a report which outlined the development of the Panel's work programme for 2018/20. As part of the overall work planning progress, a scrutiny café event was held earlier in the day with community representatives and local residents; to seek their input on which areas they would like OSC and the four scrutiny panels to consider as part of their respective work plans. The Chair provided a verbal update on the event and outlined some of the key themes that emerged.

Paragraph 4.11 of the report set out some of the areas that the Chair had identified for possible inclusion on the Panels' work programme. In light of the Chair's suggestions and those put forward at the scrutiny café event, the Panel were asked to consider which areas they would like to see incorporated into the work programme. A summary of the topics proposed is set out below.

Waste/Veolia

- The need for a balance between enforcement action and creating behaviour change.
- Flytipping and dumping.
- Charges for bulky waste collection and the reverse incentive this creates for flytipping.
- Green waste charges.
- Recycling rate.
- Street sweeping and the use of a uniform street sweeping schedule.

Environment

- Air pollution and air quality- increased transparency and understanding where the monitoring points are.
- Reducing plastic waste. The Council should lead by example on this.

Community Safety

- ASB, crime and disorder. Examining how well partners work together to tackle these issues, including; Police, Noise Team, ASB Team and HfH.
- Examining the background statistics around youth violence, including mental health services.
- Discrimination against vulnerable communities such as travellers and BAME groups.
- Youth violence and knife crime. The increased use of 'Stop and Search' powers by Police.
- Reducing the criminalisation of children.
- The gangs matrix.
- The relationship between the police and the community. The impact of merging Haringey and Enfield police.

Parks/Leisure

- The Panel undertook a detailed review into the funding and maintenance of parks last year. The Panel noted the need to prevent duplication and suggested that they would like to see an update on the implementation of those recommendations.
- Events in parks.
- Use of Bruce Castle Park for pre-match NFL events at Spurs. It was felt that a balance was needed between developing additional sources of revenue and wider public access.
- How can the Council promote smaller community based events in parks
- Progress made against the previous scrutiny review on cycling.

Cross-cutting themes

- Providing to support to refugees and how this can be done in a joined-up way and the Government's 'Hostile Environment' policy.
- Whether the Council has a hate crime strategy.
- Accessibility of services and ensuring equitable access for vulnerable communities.

Following discussion of the suggested topics for the work programme, the below points were noted:

- a. Officers advised the Panel that the merging of Haringey and Enfield police was due to be implemented in January 2019 and that there would need to be a period for this service to bed in before any review took place.
- b. In reference to concerns raised around the performance of Veolia, officers advised that this covered a wide range of divergent topics and cautioned the Panel to be pick a specific issue/s.
- c. In response to the criminalisation of children, the Cabinet Member advised that tackling this was a priority for the administration and that he was particularly concerned that the first interaction of some young people with police was getting younger and younger.

d. Officers advised that a draft air quality plan was being developed and would come to Cabinet later in the year. It was suggested that the Panel may want to review those plans as part of the wider policy development process.

In light of the Borough Commander coming to its next meeting, the Committee requested that they provide an update to the Panel around an increase in Stop and Search. (Action: Clerk).

In response to concerns raised about recent media reports in relation to the YMCA in Hornsey, the Chair requested that officers raise this issue with the Lead Member and Director of Children's Services. (Action: David Murray).

The Clerk agreed to feed back to the Committee on when the cycling review was due to come back to the Panel for an update. (Action: Clerk).

The Panel was advised that there were two additional panel meetings in the calendar this year and that Chair of OSC, in conjunction with Panel Chairs, had suggested cancelling the October round of panel meetings. In view of the fact that the Borough Commander was due to come to the October meeting, the Panel agreed to cancel its November meeting instead. (Action: Clerk).

The Panel agreed that the main areas of focus for Scrutiny Reviews would be:

- a. Crime and Anti-social behaviour examining the role of the Council as well as key partners.
- b. Developing a plastic-free policy and how the Council could lead by example.

The Panel also agreed that there would be some work undertaken at a future meeting around air quality and reviewing the joint arrangements for police in Haringey and Enfield. The Panel further requested that a report be brought to a future meeting of the Panel around the gangs matrix. (Action: Clerk).

RESOLVED

That the Panel put forward the above items for inclusion within the work plan for 2018 - 20 for referral to the Overview and Scrutiny Committee meeting on 2 October.

21. CABINET MEMBER QUESTIONS: CABINET MEMBER FOR COMMUNITIES, SAFETY AND ENGAGEMENT

The Cabinet Member for Communities, Safety and Engagement took questions from the Panel on matters relating to his portfolio. In summary, the following points were noted:

a. In response to a request for further information on proposals around community consultation, the Cabinet Member clarified that that officers were working on 3 key policy areas in respect of young people; youth violence, refreshing the youth services strategy and work being done by the Chief Executive's office around vulnerable children. The Cabinet Member confirmed that he was looking to develop some level of community consultation in respect of these pieces of work but that the exact details of this were still to be agreed. The Cabinet Member suggested that, as part of this, he would like to hold a series

of roundtable discussions with key partners, community groups and key service providers. The Committee was advised that officers were progressing work in all three areas and it was anticipated that these would be taken to Cabinet in February.

- b. The Panel requested further details be provided on what the big conversation would be with young people as and when this information was available. (Action: Cllr Mark Blake).
- c. The Committee noted with concern the statistics that showed a 11% rise in homophobic hate crime and requested information on what was being done to combat this. In response, the Cabinet Member acknowledged these concerns and assured the Panel that the Council was committed to working with the community to combat this. The Panel was advised that the Council had worked closely with partners to organise the upcoming Haringey Gay Pride event and that the Cabinet Member would be attending.
- d. In response to concerns about a rise in homophobic hate crime, officers advised Haringey was below the pan-London trend and that some of the increase could be explained by increased reporting rates. In response to a question about whether there was a London-wide response to this, officers suggested that hate crime was a top priority for the police and that this would likely be covered as part of their hate crime strategy. The Chair suggested that this might be something to raise with the Borough Commander at the Panel's next meeting.
- e. In response to a query around the Council Tax reduction scheme, the Chair advised that this was a question for the Cabinet Member of Finance.
- f. The Cabinet Member suggested that the Panel may want to look into clear-up rates for crimes as well as complaints, as part of the future performance reports that it receives.

22. KNIFE CRIME AND MOPAC PERFORMANCE OVERVIEW

The Panel received a presentation from Sandeep Broca which provided a performance update in relation to the dataset covered by Mayor's Office for Policing and Crime. The following arose from the discussion of the presentation:

- a. The Committee were advised that the statistics showed that there was a 6% increase in the total level of crime in Haringey over a 12 month period, up to July 2018. This was against a 4% average rise across London.
- b. In response to a query about the reasons behind the rise in crime, the Panel were advised that burglary had been a big driver behind the increase, as had lower level theft such as shoplifting. The Cabinet Member suggested that the reasons behind the rise of these crimes were difficult to unpick.
- c. The Panel welcomed the 13% reduction in knife crime and enquired the reasons behind this. In response, the Panel was advise that there was significant partnership working undertaken with schools and good links had been built in that regard. The level of reduction of knife crime among young people was around 24%.
- d. The Committee raised significant concerns with the large increase in lethal barrelled firearm discharges in Haringey. Officers advised that this was also a concern for police colleagues. The Panel were informed that a large number of these were suspected as being gang-related. The Chair suggested that this

should be something for the Borough Commander to feedback on at the Panel meeting in October. (Action: Clerk).

- e. In response to a request for further information in relation to acid attacks in the borough, officers advised that, when the data was last reviewed, there had been three reported incidents involving noxious substances in the previous 12 months. Reported instances in Haringey were much lower that than those of Camden and Hackney.
- f. The Committee raised concerns around the exclusion of young people in schools and whether there were any links to knife crime. The Cabinet Member advised that the Council's Policy team were undertaking a review of all available data on exclusions and it was anticipated this work would be ready in October. The Cabinet Member cautioned that the rate of school exclusions would be exacerbated by further cuts to the schools grant, which would have a disproportionate impact on the pupil referral unit and youth violence.

23. SCRUTINY REVIEW ON FEAR OF CRIME. UPDATE ON IMPLEMENTATION OF RECOMMENDATIONS.

RESOLVED

That the Panel noted the 9 month update on the recommendations of the Scrutiny Review on Fear of Crime.

24. STREET CLEANSING, WASTE AND RECYCLING: CURRENT PERFORMANCE

The Panel noted the report and agreed that a further performance update around street cleansing, waste and recycling would be brought to the Panel in conjunction with an invitation to the Cabinet Member for Environment to attend the meeting. (Action: Clerk).

25. NEW ITEMS OF URGENT BUSINESS

None

26. DATES OF FUTURE MEETINGS

16th October 2018 18th December 2018 7th February 2019 11th March 2019

CHAIR: Councillor Adam Jogee

Signed by Chair

Date



Firearm Discharges and Stop and Search Overview

October 2018

Sources:

Except where noted, all data from Metropolitan Police Service (MPS) Website and MPS AWARE System, haringey.gov.uk and covers the period September 2016 to August 2018

Lethal Barrelled Firearm Discharges

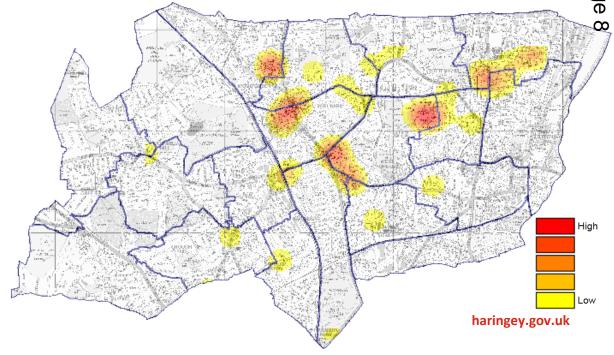
Borough	Lethal Barrelled Firearm Discharges	London Rank	Volume
Hammersmith and Fulham	-100.0%	1	0
Richmond upon Thames	-75.0%	2	1
Enfield	-63.6%	3	8
Hounslow	-62.5%	4	3
Redbridge	-60.0%	5	4
Kingston upon Thames	-50.0%	6	1
Camden	-41.7%	7	7
Havering	-37.5%	8	5
Westminster	-36.4%	9	7
Barnet	-33.3%	10	2
Kensington and Chelsea	-28.6%	11	5
Newham	-19.5%	12	33
Islington	-11.1%	13	8
Bromley	0.0%	14	4
Sutton	0.0%	15	3
Greenwich	10.0%	16	11
Barking and Dagenham	12.5%	17	9
Haringey	15.2%	18	38
Hackney	17.4%	19	27
Lambeth	50.0%	20	39
Wandsworth	50.0%	21	6
Croydon	63.6%	22	18
Southwark	69.2%	23	22
Waltham Forest	73.3%	24	26
Hillingdon	80.0%	25	9
Lewisham	83.3%	26	11
Tower Hamlets	85.7%	27	13
Brent	87.5%	28	30
Bexley	150.0%	29	10
Harrow	150.0%	30	10
Merton	200.0%	31	6
Ealing	250.0%	32	7
London Total	17.9%		383

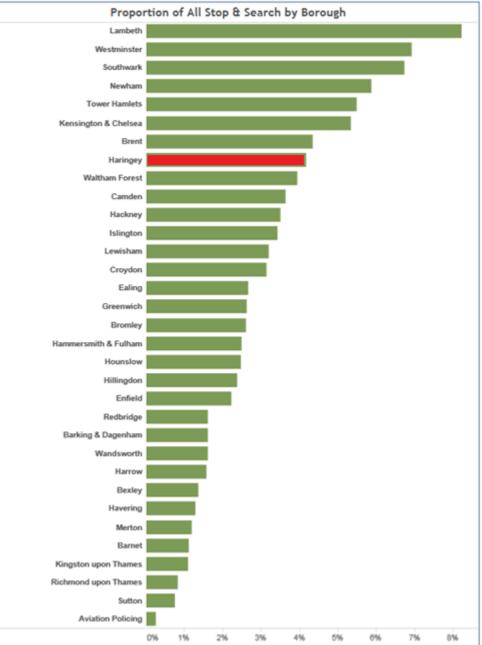
METROPOLITAN POLICE

•Lethal barrelled firearm discharges in Haringey have increased year on year to August 2018 by 15%. London has increased by 18% over this same period.

•Haringey accounts for **1** in **10** of all lethal barrelled firearm discharges in London.

•Firearm related incidents mostly occur to the East of the borough, and show some correlation with known gang linked areas. Offences also demonstrate some geographical clustering.







•Between September 2017 and August 2018, a total of **5,746** stop and searches took place in Haringey. This represents **4.2%** of the London total.

 The volume of stop and searches in Haringey is the 8th highest in London.

•The number of stop and searches carried out in Haringey has reduced by **2%** in the past 12 months, as compared to the previous year.

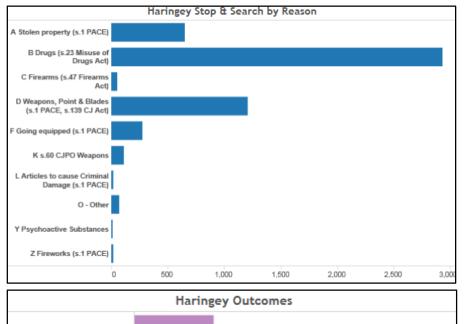
In comparison, London as a whole has experienced an increase of 4% in stop and searches.

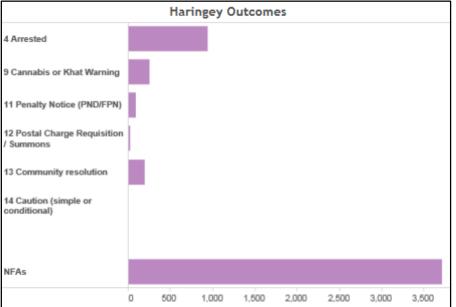
•The highest volume of stop and searches took place in Lambeth, Westminster and Southwark boroughs, which each accounted for greater than 6% of the London total.

haringey.gov.uk

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•The largest proportion of stops in Haringey were drug related (55%). This is similar to the London proportion (56%).

23% were for weapons, which is above the London average (18%).

12% of searches were for stolen property.

 Other stop reasons include going equipped carry out a crime) and firearms.

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■**71%** of stop and searches in Haringey resulted in 'no further action', similar to the London proportion (69%).

20% of stops resulted in an arrest, higher than the London average of 18%.

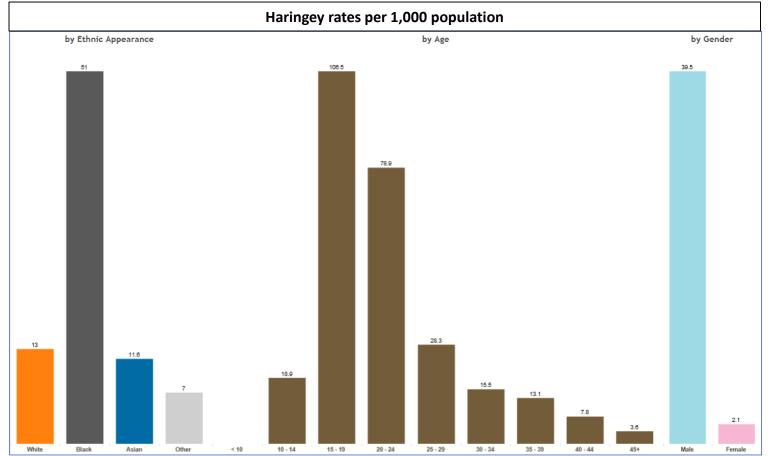
■7% of stops resulted in a cannabis warning, mirroring the London picture. This is a low figure as cannabis warnings have been discontinued in favour of community resolutions.



•The rate of stop and searches in Haringey were **13** per 1,000 population for white individuals, as compared to **51** per 1,000 population for individuals identified as black (according to Police classifications).

The London rates were 9.3 per 1,000 population for white individuals and 43 per 1,000 population for black individuals.

•The largest proportion of searches were carried out on 15 to 19 year old individuals, at a rate of **107** per 1,000 population. This compares to 83 per 1.000 population for London.

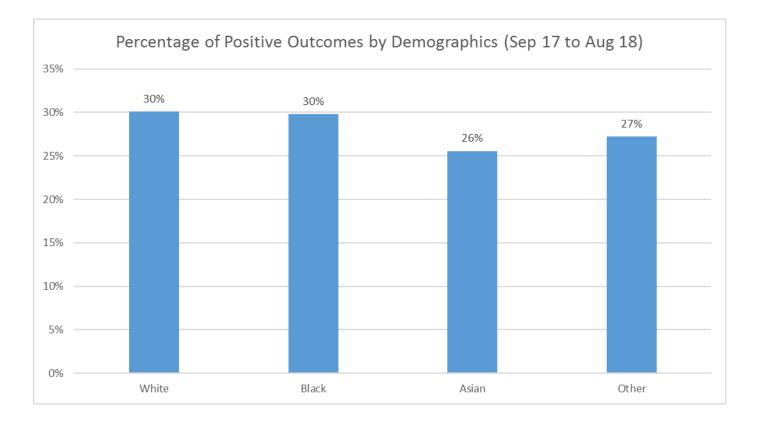




•Between September 2017 and August 2018, the overall positive outcomes percentage for stop ands searches of each demographic group in Haringey was very similar.

•For individuals defined as white or black (according to police classifications), the positive outcome rate was **30%**.

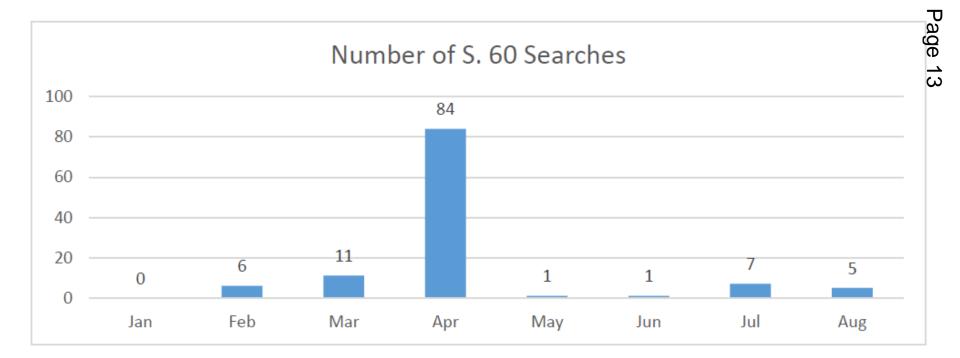
•This compares to **26%** for Asian individuals and **27%** for other individuals not included in the other three categorisations.





Between January and August 2018, **115** Section 60 searches were carried out in Haringey.

•Section 60 Criminal Justice and Public Order Act 1994 (s.60) gives police the right to search people in a defined area during a specific time period when they believe, with good reason, that: serious violence will take place and it is necessary to use this power to prevent such violence; or that a person is carrying a dangerous object or offensive weapon; or that an incident involving serious violence has taken place and a dangerous instrument or offensive weapon used in the incident is being carried in the locality.



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Report for:	Environment and Community Safety Scrutiny Committee 16 th October 2018
Title:	2018/19 Quarter 1 (to June 2018) Financial Report for Priority 3 (Safe and Sustainable Places)
Report authorised by :	Stephen McDonnell, Director of Commercial and Operations
Lead Officer:	Brian Smith Telephone: 020 8489 2985 Email: <u>brian.smith@haringey.gov.uk</u>

Ward(s) affected: All

Report for Key/ Non Key Decision: Not a key decision

1. Describe the issue under consideration

This report provides an overview of the financial performance of the services within Priority 3 (A clean and safe borough where people are proud to live) as at the end of quarter 1, 2018/19.

2. Cabinet Member Introduction

N/A

3. Recommendations

That Members note the financial position of Priority 3 services.

4. Reasons for decision

In October 2015 the main Overview and Scrutiny Committee agreed each scrutiny panel could during the course of each year undertake a review of their areas overall service and financial performance, taking into account previous years' performance, the current year's estimated outturn position and future changes as set out in the Council's MTFS (medium term financial strategy).

5. Alternative options considered

This is the 2018/19 quarter 1 financial report as such there are no alternative options.

6. Background information

6.1. Introduction

This is the first quarterly financial report for the 2018/19 financial year covering both revenue and capital.

- **6.2.** Priority 3 services are those relating to Commercial and Operations Services as well as Emergency Planning Services.
- 6.3. Table 1 sets out the variances for each service.



Summary Forecast Position			
Services	Revised Budget	Quarter 1 Forecast	Variance to budget at Quarter 1
	£'000	£'000	£'000
Commissioning & Client	14,587	15,140	553
Operations	8,004	8,245	241
Community Safety & Enforcement	2,978	2,971	-7
Strategic Procurement	-43	-36	7
AD for Commercial & Operations	1,480	1,480	0
Operational Resilience	251	451	200
Commissioning	710	710	0
Chief Finance Officer	1,900	1,902	2
Total for Priority 3	29,867	30,863	996

Table 1: Forecast Outturn Variance as at Period 3 (June 2018)

6.4. Table 1 summarised

6.5. The above table shows the break down by service of the total priority 3 budget of $\pounds 29.867m$; forecasted expenditure of $\pounds 30.863$ and the projected overspend of $\pounds 0.996m$. There are three main areas of overspend which are detailed in the following sections.

6.6. Commissioning & Client £553k overspend

The reported overspend relates to two areas.

Firstly, £213k contractual inflation cost pressure on the Veolia contract will be borne by the service in 2018/19 and the base budget will be increased in 2019/20 to accommodate the increased inflationary cost pressure.

Secondly, there is a £340k one off cost pressure due to the difference in the level of waste provision services provided to Homes for Haringey and the agreed recharge in 2018/19. Discussions are in place to match overall services provided and the appropriate recharge for 2019/20 onwards.

6.7. Operations £241k overspend

Of the £241k overspend, £80k relates to an unachievable income budget which will be removed in 2019/20, £70 inflation cost pressure with will be addressed in 2019/20 and a further £91k arising from salary pressures and vehicle cost pressures arising from leasing vehicles to replace vehicles beyond economic repair.

6.8. Operational Resilience £200k overspend

This arises from a dispute of £200k with Amey. Amey have challenged the original specification for cleaning and citing that the areas to be cleaned were larger than specified. Management are looking to resolve this via arbitration



or adjudication. The impact could be spread across other services as the recharges are

7. Monitoring of MTFP savings

7.1. As at the end of Period 3, the overall position on Priority 3 savings is as set out in Table 2 below

	New MTFS	Old MTFS	Total	Savings Achieved	Savings Shortfall	% Achieved
				2018/19		
	£ '000	£ '000	£ '000	£ '000	£ '000	%
Priority 3	1,660	75	1,735	1,585	150	91
Total	1,660	75	1,735	1,585	150	91

Table 2: MTFP status – June 2018(Period 3)

- 7.2. The above table shows MTFS savings of \pounds 1.66m for 2018/19 and a brought forward target of \pounds 75k for the delayed implementation of cashless parking. The combined total saving for 2018/19 is \pounds 1.735m.
- **7.3.** There is a reported savings shortfall of £150k and 91% of the savings are reported as being achieved. There are two elements to the shortfall in savings.
- 7.4. £100k relates to reduced uptake of expected demand after introducing charges for the collection and disposal of bulky household waste.
- **7.5.** Similarly, a further £50k will not be achieved from the budgeted income target after introducing charges for replacement domestic waste bins.
- **7.6.** Given the level of savings proposals identified to be delivered in 2018/19, there is a RAG rating specifically related to the delivery of the savings. The RAG status takes account of risk of delivering the full savings in the year and risk of delay to give an overall risk rating. The rating is as follows:
 - Green: The risk is tolerable and requires no action unless status increases.
 - Amber/Green: The risk requires active monitoring but does not currently require mitigating action.
 - Amber/Red: Mitigating action is required and active monitoring should take place with immediate escalation if the position does not improve or deteriorates.
- 7.7. Of the above MTFS saving the status is as follows: £1.585m is rated green and £150k is rated amber/red



7.8. Details of each savings and their status is attached at Appendix 1.

8. Capital Expenditure

- 8.1. At quarter 1, the capital programme of \pounds 20.1m is forecasting an underspend of \pounds 856k representing a reprofiling of the schemes between years for asset management of council buildings.
- 8.2. There is a net credit on the capital programme of actual spend at present of £611k. This is due to year end accruals for works completed in 2017/18 but not yet invoiced by the main contractor.
- 8.3. Details of the individual capital projects are outlined in appendix 2.

9. Contribution to strategic outcomes

9.1. Adherence to strong and effective financial management will enable the Council to deliver all of its stated objectives and priorities. This report deals with the financial position of those services which are contributing to the Council's Priority 3: A clean and safe borough where people are proud to live.

10. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

10.1. Finance and Procurement

This report is primarily financial in nature and no additional comments are required from the Chief Financial Officer.

10.2. Legal

Section 28 of the Local Government Act 2003 imposes a statutory duty on the Council to monitor during the financial year its expenditure and income against the approved budget. If the monitoring establishes that the budgetary situation has deteriorated, the Council must take such action as it considers necessary to deal with the situation. This could include, as set out in the report, action to reduce spending in the rest of the year.

The Council must act reasonably and in accordance with its statutory duties.

11. Equality

- **11.1.** The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- **11.2.** Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
- **11.3.** Advance equality of opportunity between people who share those protected characteristics and people who do not;



- **11.4.** Foster good relations between people who share those characteristics and people who do not.
- 12. This report provides an update on the current position in relation to planned MTFS savings. Given the impact on services of savings targets, all MTFS savings were subject to equalities impact assessment as reported to Full Council on 26th February 2018.

13. Use of Appendices

Appendix 1 – Quarter 1 monitoring of MTFP savings for 2018/19

Appendix 2 – Quarter 1 detailed Capital Programme for 2018/19

14. Local Government (Access to Information) Act 1985

14.1. 2018/19 Quarter 1 finance budget monitoring working papers

Brian Smith

Telephone: 020 8489 2985 Email: <u>brian.smith@haringey.gov.uk</u>

2018/19 Quarter 1 budget monitoring report to Cabinet

http://www.minutes.haringey.gov.uk/mgConvert2PDF.aspx?ID=103421&ISA TT=1#search=%22budget%20report%22



MTFS Savings - P3 - Cleaner and Safer Communities

Appendix 1

Appendix 2

Ref	Proposal	2018-19 B/fwd £000's	2018-19 £000's ▼	2018-19 Total £000's	Overall risk RAG	Firm Commitment for savings achieveable for 2018/19 £	Details of impact of under achievement of savings and mitigating actions
-	P3 - Cleaner and Safer						
3.1	Charge Green Waste - income generation		375	375	GREEN		As of 25 June subscriptions for the green garden waste collection were 7067. Subscriptions in the last financial year fell just short of the income target of 375,000 pounds per year. We missed the target by 10,000 pounds and would likely have met it if we had not had such a cold start to Spring. The target for the current financial year is to double the amount of subscriptions and reach an annual income of 750,000 pounds per year. Current projections suggest we will fall short of this target by 100,000 pounds though we are likely to reach it in the following financial year. We have identified some one-off measures to bridge the gap.
3.2	Charging for Bulky Household Waste		100	100			We are likely to fall short of this target and officers are preparing mitigating measures in-year and going forward to address this. We project we will miss the bulky waste income target of £400,000 by £200,000.
3.3	Charging for Replacement Wheelie Bins		50	50			We project we will miss the replacement bin income target of £50,000 by £40,000. A further contract saving of £150,000 has been agreed as a consequence of having a replacement bin charge.
3.4	Charging for recycling bins and increasing residual bins for RSLs, Managing Agents, Developers etc		50	50	GREEN		
3.5	Flats Above Shops –Provision of bags - Service reduction		-	-	GREEN		
3.6	Reduce Outreach/ Education team - Service reduction		65	65	GREEN		
3.7	Closure of Park View Road R&R - Service reduction		115	115	GREEN		
3.8	Veolia Operational Efficiencies			-	GREEN		
3.9	Rationalisation of Parking Visitor Permits		225	225	GREEN		
3.11	Relocation of Parking/CCTV processes and appeals		380	380	GREEN		
3.12	Move to Cashless Parking	75		75	GREEN		
3.13	Move to Online Parking Permit Applications & Visitor Permits			-	GREEN		
3.14	Parking New IT Platform		-	-	GREEN		
3.15	Increase in CO2 Parking Permit Charge		300	300	GREEN		
	Subtotal (New MTFS)	75	1,660	1,735		-	

Capital Expenditure for Priority 3



Page 6 of 7

2018/19 (June 2	Capital Monitoring Quarter 1 018)	18/19 Full year Revised Budget	Actual Spend to Date (Jun. 18)	2018/19 Forecast Outturn	Variance <mark>(Underspend)</mark> / Overspend	
SCHEME REF	SCHEME NAME	£,000	£,000	£,000	£,000	Scheme Progress Comments
301	Street Lighting	1,225	(34)	1,225	0	On target: awaiting invoicing by the contractor for works delivered
302	Borough Roads	3,448	93	3,448	0	On target: awaiting invoicing by the contractor for works delivered
303	Structures (Highways)	1,264	9	1,264	0	Main works are not due on site until quarter 4.
304	Flood Water Management	560	(84)	560	0	On target: awaiting invoicing by the contractor for works delivered
305	Borough Parking Plan	407	2	407	0	On target: awaiting invoicing by the contractor for works delivered
307	ССТV	0	0	0	0	It is likely that spend this year will be limited to consultancy fees for feasibility and scheme design. The actual scheme will be delivered next year and is likely to exceed the budget allocation. A paper outlining this will be brought to Capital Board later this year.
309	Local Implementation Plan(LIP)	3,199	56	3,199	0	On target: awaiting invoicing by the contractor for works delivered
310	Developer S106 / S278	750	54	754	4	On target: awaiting invoicing by the contractor for works delivered
311	Parks Asset Management:	312	0	312	0	All works are planned and scheduled to be completed by end of financial year. All schemes have a predonminace to be delivered in the second six months of the year.
313	Active Life in Parks:	431	(1)	431	0	All works are planned and scheduled to be completed by end of financial year. All schemes have a predonminace to be delivered in the second six months of the year.
314	Parkland Walk Bridges	1,373	11	1,373	0	All works are planned and scheduled to be completed by end of financial year. All schemes have a predonminace to be delivered in the second six months of the year.
316	Asset Management of Council Buildings	4,583	(18)	3,800	(783)	
317	Down Lane MUGA	420	0	420	0	All works are planned and scheduled to be completed by end of financial year. All schemes have a predonminace to be delivered in the second six months of the year.
319	Bull Lane MUGA	720	0	720	0	Scheme paused at present pending disucssion about possible purchase of New River by Football Foundation.
320	LCP - Dynamic Purchasing System	918	2	871	(47)	Project on track, project activity focusing on establishing the DPS phase 1 end of September. OJEU notice to be published August, pending finalisation of documentation
419	NPD Phase 2 LBH Match Funding	498	18	497	0	On target: awaiting invoicing by the contractor for works delivered
399	P3 Other	0	(720)	0	0	Accrual for works completed in 2017/18 and either awaiting invoice or the invoice is in dispute.
Prior	ity 3 - total	20,108	(611)	19,282	(826)	



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Report for: Environment and Community Safety Scrutiny Panel, 16 October 2018

Item number:

Title: Street Cleansing, Waste and Recycling: Current performance

Report authorised by: David Murray, Assistant Director of Environment and Neighbourhoods

Lead Officer: Ian Kershaw, Client and commissioning Manager, Community Safety, Waste and Enforcement

Ward(s) affected: All Report for Key/ Non Key Decision: Non Key

1. Describe the issue under consideration

1.1 This is a 6 monthly report setting out the year-to-date performance of the council's street cleansing, waste and recycling services. Key current service delivery issues are highlighted as appropriate together with any actions being taken to address these.

2. Cabinet Member introduction

2.1 This report sets out key performance statistics for the council's street cleansing, waste collection and recycling services. The principal purpose of this report is to provide the Panel with current service performance data to enable it to constructively challenge performance and suggest specific areas that might benefit from further examination or indeed a change of approach.

2.2 Street cleanliness, in particular littering, is always a key area of focus for our residents, traders and visitors to the borough. Performance levels over the two years since changing the sweeping regime have been largely sustained within contractual targets but there remains variability across the borough and we therefore need to continue to closely monitor and develop targeted actions to deal with areas where performance is below standard.

2.3 We have refreshed our programme of 'ward walkabouts' to give all ward councillors the opportunity to meet their local Veolia 'Village Manager' in charge of sweeping for the area and to discuss local needs. This programme has been enhanced by including officers from the commissioning and enforcement teams. Walks are planned for all wards with Tottenham Hale, Harringay, Crouch End, St Ann's, Fortis Green, Highgate, West Green, White Hart Lane and Muswell Hill having taken place to date.

3. Recommendations

3.1 That the panel consider the contents of this report and comment as necessary on current cleanliness, waste and recycling service performance and the delivery issues presently being addressed by the council.

4. Reasons for decision

4.1 It is for the Panel to make any specific recommendations having considered the contents of this report.

5. Alternative options considered

5.1 Not applicable. The council's waste and recycling services are provided by Veolia following a competitive tendering of the services in 2010. Procurement was by way of competitive dialogue, with the final agreed service secured through a contract setting out specific service requirements.

6. Background information

6.1 The performance of both the council waste collection and street cleansing services is subject to regular review at monthly council/contractor officer liaison meetings and at quarterly Waste Contract Partnership Board meetings, chaired by the Cabinet Member for Environment. Both meetings receive detailed service performance information on waste collection and street cleansing services and latest performance statistics for waste collection and recycling are detailed below.

7. Street cleanliness

7.1 The principal measure for street cleansing performance is our local environmental quality survey for litter and detritus (based on the old national indicator methodology). Contractual targets are set for the percentage of roads surveyed that are not of the required cleanliness, as defined by the guidance. Performance should lie within these failure levels (i.e. the lower the percentage the better the performance).

7.2 Performance is assessed by inspections of a representative sample of roads and different land use types in the borough. Over the course of 12 months each ward and the key road types (e.g. town centres, main roads, residential roads etc.) within the borough will have received an inspection. Inspections are carried out quarterly by the council's Client Monitoring team. This replaces a previous interim arrangement where we commissioned Keep Britain Tidy (KBT) to carry out three inspections per year. The contractor has annual targets for street cleansing and performance against these for the latest year is as follows:

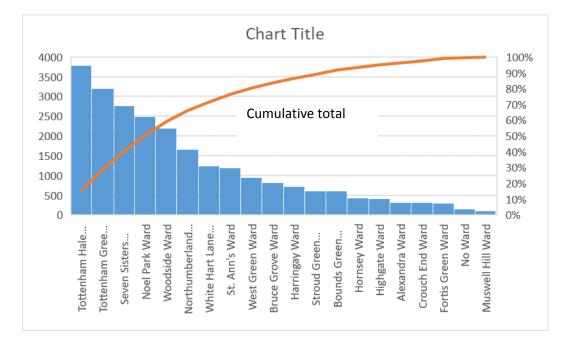
Issue	Target	Performance
Litter	11%	11.3%
Detritus	12%	12.8%
Graffiti	4%	3.79%
Fly-posting	3%	1.88%

7.3 Following the KBT monitoring we put more focus on day of sweep monitoring around litter and detritus. This has provided good evidence of the quality of work carried out on the day of service by Veolia operatives. The monitoring has where possible been carried out jointly with Veolia village managers and has been used to improve performance. This approach has shown an improvement in standards of sweep around detritus scores. Despite changes to the street sweeping regime in 2016 satisfaction with street cleansing has improved from 62% to 66%. However as the recent scrutiny review showed it is more challenging to maintain clean streets

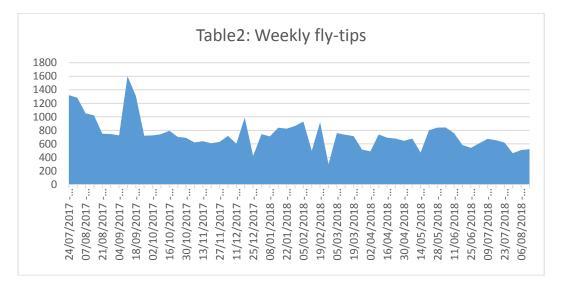
where population density and churn is higher. Options for a different approach to service delivery are being worked through for Members to consider.

8. Flytipping

8.1 The tables below show fly-tipping trends:



8.2 Table 1 shows fly-tipping by ward from November 2017 to April 2018. It demonstrates that some wards suffer disproportionately from the issue. Four wards account for more than 50% of all fly-tips. There are also hotspots within wards. The data will include some double counting as individual fly-tips will have been reported by different residents and officers.



8.3 Table 2 shows fly-tips per week from July 2017 to August 2018. The overall trend is a slight reduction. We would expect to see fly-tipping increase with the hours of daylight. The data will include some double counting as individual fly-tips will have been reported by different residents and officers.

8.4 Clearance of flytips has on average continued to be within the timescales specified by the contract - 6 hours for main roads and town centres and 1 working day for residential and industrial roads.

8.5 The bulk of our fly-tipping (over 80%) is residential in origin. Of this a significant proportion comprises black bags and carrier bags. Our hotspot approach to fly-tipping is being refined. The council, with Veolia and other stakeholders has adopted a holistic approach to fly-tipping. This involves engagement with residents, landlords and traders in hotspot areas, redesign where possible and follow-on enforcement. We are trialling different communications and engagement with residents. Experience to date suggests that the more we are able to tailor communications to a specific area the more successful they are. The most successful areas are championed and owned by residents.

9. Missed collections

9.1 The in-year target for missed collections per 100,000 households for refuse collections target was 75. We achieved 41.5. The target for missed collections per 100,000 households for recycling collections in Year 7 target was 75. We achieved 73.6. A reliable waste collection service is a key driver of resident satisfaction.

10. Recycling

10.1 Our recycling rate rose from 26% in 2011 to a high of 37% in 2014/15. This was mainly due to our move to fortnightly collection of residual waste and weekly collection of recycling. This helped incentivise residents to recycle more. It has subsequently reduced by a few percentage points largely because of changes in classification which have affected all authorities. Performance continues to be significantly affected by a change in law which led to recycling processing companies adopting much stricter sampling regimes, leading to a higher number of rejected loads. The number of loads being rejected has continued to increase. A joint recycling action plan, led by Veolia and supported by council officers is in place which includes specific actions to mitigate the impact referred to above. The plan also includes actions to increase recycling from estates, increase food waste collections from kerbside properties and minimise the amount of refuse that is disposed of. Our recycling rate for 2017/18 has fallen to 33.2% against a target of 37.2%. Our contractor is incentivised to increase recycling as they incur financial penalties when the target is missed. Comparative data for other boroughs is not yet available but our recycling trends to date are in line with the experience of similar boroughs.

6 Contribution to strategic outcomes

7.1 The actions set out in this report contribute to a clean and safe borough where people are proud to live.

7 Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Finance and Procurement

8.1There are no specific financial implications arising from this report.

Legal

8.2 There are no specific Legal implications arising from this report.

Equality

8.3 There are no specific Equalities implications arising from this report.

Use of Appendices

10.1. None.

Local Government (Access to Information) Act 1985

11.1 None.

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Agenda Item 11

- Report for:Environment and Community Safety Scrutiny Panel 16October 2018
- Title: Work Programme 2018-19

Report

- authorised by: Ayshe Simsek, Democratic Services and Scrutiny Manager
- Lead Officer: Philip Slawther, Principal Scrutiny Committee Coordinator Tel: 020 8489 2957, e-mail: Philip.slawther2@haringey.gov.uk

Ward(s) affected: N/A

Report for Key/ Non Key Decision: N/A

1. Describe the issue under consideration

1.1 This report reports on the development of the Panel's work plan for 2018/20.

2. Recommendations

That the Panel:

- 2.1 Note the combined feedback from the online scrutiny survey and the scrutiny café event held on 13th September as set out at Appendix 1 of the report.
- 2.2 Consider areas issues for inclusion within the work plan for 2018-20;
- 2.3 Agree the Environmental and Community Safety Work Programme as set out at Appendix 2 of the report, for referral to Overview and Scrutiny Committee for formal approval on 19th November.

3. Reasons for decision

3.1 Each scrutiny panel is required to develop a work plan on the areas and issues that it wishes to look at for the year for recommendation to the Overview and Scrutiny Committee. In putting this together, they need to have regard to their capacity to deliver the programme and officers' capacity to support them in that task.

4. Approach

Introduction

4.1 The Overview and Scrutiny Committee is responsible for developing an overall scrutiny work programme, including work for its four standing scrutiny panels. Careful selection and prioritisation of its work is important if the scrutiny function is to be successful in achieving outcomes.

- 4.2 An effective scrutiny work programme should reflect a balance of activities:
 - Holding the Executive to account;
 - Policy review and development reviews to assess the effectiveness of existing policies or to inform the development of new strategies;
 - Performance management identifying under-performing services, investigating and making recommendations for improvement;
 - External scrutiny scrutinising and holding to account partners and other local agencies providing key services to the public; and
 - Public and community engagement engaging and involving local communities in scrutiny activities and scrutinising those issues which are of concern to the local community.
- 4.3 An effective work programme should;
 - Reflect local needs and priorities issues of community concern as well as Corporate Plan and Medium Term Financial Strategy priorities;
 - Prioritise issues that have most impact or benefit to residents;
 - Involve local stakeholders; and
 - Is flexible enough to respond to new or urgent issues.
- 4.4 Scrutiny work can be carried out in a variety of ways and use whatever format that is best suited to the issue being considered. This can include a variety of "one-off" reports as well as in-depth scrutiny review projects that provide opportunities to thoroughly investigate topics and recommend improvements. It is nevertheless important that there is a balance between depth and breadth of work undertaken so that resources can be used to their greatest effect.

Work Plan Development

- 4.5 At its meeting on 4 June, the Overview and Scrutiny Committee agreed a process to develop a two year work plan for the Committee and its panels. This included measures to ensure that the views of residents and stakeholders are taken into account in developing, including the setting up of a "Scrutiny Café" event. The Committee meeting on 23 July further developed this approach, which also included an on-line scrutiny survey.
- 4.6 The survey went live on 20 August and ran until 14 September. 191 responses were received. Suggestions within this for potential areas to be looked at in detail were combined with those from the Committee and its panels and discussed at the Scrutiny Café. This took place on 13 September and attracted over 50 people, including a large number of people from voluntary sector and community organisations.
- 4.7 A summary of the responses to the scrutiny survey and feedback received people who attended the scrutiny café for the areas covered by the Environment and Community Safety Scrutiny panel is attached to this report as Appendix A.

Finalising Work Plans

- 4.8 At the Panel meeting on the 13th September 2018, the following areas were put forward for inclusion on the work programme:
 - A Scrutiny Review around the theme of crime, disorder and anti-social behaviour
 - A Scrutiny Review around improving recycling, reducing the amount of plastic waste and exploring the potential for the Council to go 'plastic free'.
 - A one-off item around the gangs' matrix.
 - An item around air quality in the borough and how is this monitored.
 - Reviewing the joint arrangements for policing in Haringey and Enfield. These arrangements are due to come in to force in January 2019 and it is proposed that the Panel will look into this following a 6-month bedding in period.
- 4.9 More detailed work will now be required to finalise the work plans. In particular, consideration needs to be given to the following:
 - Which other issues would the Panel like to add to its work programme for 2018-20, giving thought to which issues it would like to prioritise first.
 - How best to take forward the issues identified. For example, whether an issue is best suited to de dealt with through an in-depth scrutiny review or through a "one-off" item to a regular meeting. There are also routine items such as performance data, budget scrutiny and Cabinet Member Questions which may also provide a means of addressing issues;
 - Account needs to be taken to what other work may be taking place within the Council on issues raised so that any overview and scrutiny involvement complements rather than conflicts with this;
 - Some issues may have already been looked at recently by the Panel recently, such as the Scrutiny Review on Parks and consideration may need to be given as the whether to re-visit these issues and, if so, when; and
 - There may be some issues that have been raised on which overview and scrutiny is likely to have limited or no influence and therefore consideration needs to be given to where impact is likely to be the greatest in prioritising work.

Next Steps

- 4.10 Once the Panel has agreed which items it would like to take forward as part of the work programme, it is proposed that the Chair should meet with relevant officers to discuss further the issues relating to the topics proposed and the potential timescales involved.
- 4.11 In respect of scrutiny reviews, the number that it will be possible for each scrutiny body to complete within the next eighteen months will at least be partially dependent on the scale of the review that is planned. However, any more than 3 would probably be challenging to achieve within the time available. It is recommended that reviews are completed within individual years. This is because if reviews are not completed by the end of the year and there is a change in membership, continuity may be lost.

- 4.12 As mentioned previously, scrutiny is a flexible process. There are a wide range of options that can be used to approach issues and this does not just apply to review work. How each issue could best be approached should be given careful consideration, including "one-off" items that are placed on agendas for scheduled meetings. Key considerations could include;
 - What format might work best?
 - Will there be enough space to allow meaningful discussion?
 - What evidence would best inform discussion and from what sources?
 - How can the views of the community and service users be incorporated?
- 4.13 The work plan will be submitted to the Overview and Scrutiny Committee meeting on 19 November for final approval.

Monitoring

4.14 Once the work programme is agreed, there are both formal and informal systems in place to monitor the work programme. Regular agenda planning meetings with the Chair and senior officers and discussion at Committee will provide an opportunity to discuss the scope and approach to each area of inquiry.

5. Contribution to strategic outcomes

5.1 The contribution of scrutiny to the corporate priorities will be considered routinely as part of the OSC's work.

6. Statutory Officers comments

Finance and Procurement

6.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications these will be highlighted at that time.

Legal

- 6.2 There are no immediate legal implications arising from the report.
- 6.3 In accordance with the Council's Constitution, the approval of the future scrutiny work programme falls within the remit of the OSC.
- 6.4 Under Section 21 (6) of the Local Government Act 2000, an OSC has the power to appoint one or more sub-committees to discharge any of its functions. In accordance with the Constitution, the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the OSC.
- 6.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel

produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

Equality

- 6.6 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
 - Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.
- 6.7 The Panel should ensure that it addresses these duties by considering them within its work plan, as well as individual pieces of work. This should include considering and clearly stating;
 - How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
 - Whether the impact on particular groups is fair and proportionate;
 - Whether there is equality of access to services and fair representation of all groups within Haringey;
 - Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.
- 6.8 The Panel should ensure equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service users views gathered through consultation.

7. Use of Appendices

Appendix A – Items put forward to the work plan as part of the scrutiny survey or at the scrutiny café.

Appendix B – Environment and Community Safety Work programme for 2018-20.

8. Local Government (Access to Information) Act 1985 N/A

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appendix 1

Environment and Community Safety Scrutiny Panel- Work Planning 2018-20

Top Themes from Scrutiny Survey:

1. Crime and Disorder 2. Anti Social Behaviour 3. Parks, open spaces and conservation

Issues Suggested in Scrutiny Survey or at Scrutiny Café

No.	Suggestion	Comments and Feedback from Survey and Cafe
1.	Crime reduction	 There is little evidence of any real support or multi agency approach to supporting people on release or under supervision in the community. There are huge anti-social behaviour and crime issues in Tottenham area. Lack of CCTV in areas with rising crime is another problem in Tottenham. More funding should be invested in Police. Minimum answering time for 101 phone calls is around 1 hour. Incorporating Herman Goldstein's work on problem-oriented policing when addressing crime in Haringey. Concerns with the decline of Safer Neighbourhood Panels and moving away from the model of Safer Neighbourhood policing in general. Concerns about the impact of merging Haringey and Enfield police. Area around Bury Road car park was identified as a location that had been allowed to deteriorate. This had led to growing increase in crime, ASB and drug dealing. Multi-agency working is poor in Haringey, compared to neighbouring boroughs.
2.	Gangs	 Discussion of the gangs matrix Considering the Adult cohort of 21 to 30 year olds who are still involved in gangs but no longer access Youth services, how are they being supported to leave gangs - whose responsibility are they?
3.	Youth violence	 Youth violence including young people as victims of crime Reducing the criminalisation of children. The Council should be using the various levers available to it, to support young people themselves and to prevent their criminalisation. Disproportionate attitudes and responses of Police towards young people in the west compared to the east of the borough. The link between youth crime and the provision of youth services, play areas and parks. The need for young people to have safe spaces to go to.

No.	Suggestion	Comments and Feedback from Survey and Cafe
4.	Recycling	Confusion about which materials can or cannot be recycled via domestic bins or collections from street bins and the impact this has on Haringey's recycling rates.
5.	Air quality	 Urgent need to improve air quality. A proper plan for cleaner air and traffic reduction is also needed urgently - no more pavement parking on Wightman Rd, no more parking on Green Lanes, a serious commitment to cycling as in Walthamstow or Hackney. All drivers should be encouraged to switch off their engine when in a traffic. They should also respect the speed limit. Cameras and tougher penalties should be put in place.
6.	Green spaces	 Green spaces needed to be conserved, and where possible, supplemented. Medium to long distance green walkways and cycle paths should be implemented. 1-2% of the Public Health budget being given over to supporting parks and green spaces the health and well-being of all residents will be improved. This costs a fraction of clinical care. Links to outcomes for residents such as those on low incomes, suffering from loneliness and isolation, high mortality, obesity. The huge drop in quality of the parks is of big concern. Over the last year Finsbury Park has gone from being a flagship park, to one covered in litter, decaying food (and worse), with significant drug dealing around the gates. The Council now has a significant income from park events, which should be used to keep parks in Haringey as an amenity for all, including Dog walkers, residents without their own outdoor space, families and sports groups. Removal of restrictions on the Pinkham Way site so that it can be opened to the public as a recreational facility. Maintenance and investment in children's play areas and access to leisure facilities. Park maintenance, cleanliness and safety. Maintenance of grass verges. Green space around Tottenham Town Hall is a dumping hotspot. Reviewing the progress against Parks Review recommendations. Lack of family-orientated spaces in parks. Lack of BBQ areas. Where does the division of responsibilities lie between Veolia and the Parks Service in relation to recycling/waste services in parks Lack of recycling facilities, especially in parks. Plastic bottles account for a significant amount of overall recycled materials.

No.	Suggestion	Comments and Feedback from Survey and Cafe
7.	Gating of passageways	• A gating of passageways scheme, where rubbish dumping is a problem. Such as, between Maryland Road and Arcadian Gardens, on Wolves Lane.
8.	Charges for green waste and large household items	 Introduction of charges for collection of green waste and large unwanted household items has led to an increase in rubbish dumping in the local area. Suggested that this is a false economy. Closure of the recycling centre in Tottenham, particularly in light of a significant increase in housing density in the area. Recycling centres opening hours – why aren't they open at evenings and weekends for those that work during the day. Waste collection: impact of bulky waste collection charges on levels of fly tipping, measures to prevent/reduce fly tipping.
9.	Speeding	 Anti-social and dangerous behaviour of vehicles speeding on our local roads. Speeding has got much worse in over the past 5 years, particularly with the introduction of the 20mph speed limit. Speeding traffic (particularly in residential areas) and parking on zig-zag lines. Perhaps some basic road safety training could be offered to delivery bike riders. Installing speed cameras as the 20 mph limits are not working. Speeding discourages cycling, especially female cyclists.
10.	Waste and recycling	 Veolia Performance. Suggested that the contract offers dreadful value to council tax payers Overcrowding and poor landlord behaviour are also issues, along with fly tipping. Increased street sweeping, especially on the Ladder. Littering is out of control. Increasing litter and rubbish dumped on all our roads and pavements. It is an eyesore and a health issue. Rubbish dumped attracts more rubbish. Suggested that a whole borough all agencies approach should be adopted and zero tolerance. Streets and pavements around Seven Sisters area should be cleaned at least twice a day. Litter and dumping on estates and the consequential impact that this had on ASB. Need to deal with litter at source i.e. at takeaways. Reducing the amount of plastic used, especially around takeaways

No.	Suggestion	Comments and Feedback from Survey and Cafe
		 Poor standard of street cleanliness and the need to implement a targeted street cleansing schedule.
10.	Behaviour Change	 Need to strike a balance between enforcement action and behaviour change. The successful impact that the Keep Britain Tidy Group had on behaviour change. Council needs to get community groups more involved in this. Need to better communicate where people can dispose of mattresses etc. and which phone numbers to ring for different types of waste issues. Veolia for failing to collect bins when they were only partially full and for failing to put bins back. Council needs to work with partners to go into schools and develop a comprehensive engagement plan with children about littering. This could form part of a wider strategy around behaviour change
11.	Violence Against Women and Girls	 Increase in reported VAWG and the Borough response to this - the difficulty with emergency and move-on accommodation for those experiencing VAWG. Cross departmental and organisational response (health, housing, adult and children services) to VAWG and how to drive a co-ordinated community response. Introduction of UC and the potential for an increase in economic abuse and 'safety nets'. Need more support for community organisations who are speaking out on VAWG. Housing issues in relation to victims of VAWG need to be a high priority.
12.	Public toilet provision	• Failure to maintain public toilets, especially at Summerland Gardens, Hornsey Library and Chestnuts Park. Veolia is failing to maintain these. Toilets are supposed to be open until 5pm but the Veolia cleaners lock them up at any time after 4.15 pm. Also, all the toilets have buttons to dispense liquid soap but there has been no soap for years. The button to dispense water at Summerland Gardens has been missing for months. At Chestnuts there is no soap, no water, no hand dryer and no lighting. I would suspect no electricity. These failings impact public health in general and has a significant impact on the elderly.
13.	Cycling	• Preventing cyclists from riding bicycles on the pavement – it's dangerous.
14.	Anti-social behaviour	• Anti-social behaviour on the increase. Ducketts Common is a hotspot for anti-social behaviour, drug dealing and sex trafficking. Need to look at all of the issues relating to in a holistic way.

No.	Suggestion	Comments and Feedback from Survey and Cafe
		 ASB in parks- need to ensure that people felt pride in their local parks and open spaces.
15.	Drugs	 Open use of drugs in streets and parks. Drug dealers acting in the Park like the own the place. Particularly intimidating for women.
16.	Dog Mess	Making dog owners clean up after their dogs.
17.	Graffiti	The cost to local businesses and impact on house values.
18.	Litter from HMOs	 Landlords renting multiple occupation dwellings should receive regular checks in relation to dumping of bin bags and large items in the street. Reflects poorly on the local area and is an eyesore. What more could the Council could do relation to HMO's and the powers available under the Housing Act 2004.
19.	Finsbury Park Events	• Need to reconsider festival license for Finsbury Park as it's full of litter. Why doesn't the money from concerts pay for proper upkeep and maintenance?
18.	Highways & Footways	 Planned and reactive maintenance of the highways and footways including intervention levels. Overgrown foliage on footways and disability access problems. Lack of street furniture and spaces for people to sit, particularly in terms of disability/accessibility issues.
19.	Parking	 Process of requesting disabled bays or parking permits was difficult to navigate on behalf of people who lack mental capacity. How can the Council make navigating its services easier in these circumstances? Incorrectly issued FPN's and problems arising from the outsourcing of the appeals process. This resulted in it being very difficult to successfully appeal, even where there were grounds to do so. Concerns about misleading or damaged parking signage.
20.	Carbon Sustainability	 Not enough was being done to effectively levy S106 or CIL monies from regeneration projects and that the money from this could be put towards carbon sustainability project. Carbon sustainability should be a higher priority. Muswell Hill Sustainability Group had been rebuffed by Fusion around installing Solar Panels at Lordship Rec. Pavilion.

No.	Suggestion	Comments and Feedback from Survey and Cafe
		 Car clubs were a partial answer to increasing carbon sustainability. Need for an overarching integrated approach to the environment, particularly in terms of the Council reaching its carbon reduction targets
21.	Hate Crime	• Reviewing what hate-crime policies are in place and what more could the Council do to tackle hate-crime.

Environment and Community Safety Scrutiny Panel - Work Plan 2018-19

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through indepth pieces of work, they could instead be addressed through a "one-off" item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are "cross cutting" in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.

Project	Comments	Priority
Crime, Disorder and Anti-Social Behaviour	 Examining the role and effectiveness of the Council and partners in working together to tackle this issue. Some of the key stakeholders involved will include, Police, Enforcement Response/Noise Team, Licensing Team, ASB Team and Homes for Haringey. Establish evidence base for Crime and Anti-Social Behaviour. Where are the hotspots? Is the Multi-agency response working? Do other Boroughs utilise this more effectively. Police non-emergency 101 number call answering answer times. Is CCTV coverage adequate and in the correct locations. Ducketts common: Key hotspot for ASB and drug dealing. 	
Reducing the amount of plastic/developing a plastic free policy.	 Examining the Council's recycling performance and seeing what more could be done to reduce the use of plastics and increase recycling provision. Is the current recycling bin provision adequate? Are the bins located in the right locations e.g. parks and high footfall areas? Plastic bottles account for significant amount of overall recycled materials. How to create behaviour change – involve community sector? Developing a plastic-free policy and how the Council could lead by example. Could we introduce a deposit scheme for plastic bottles Tackling litter at source and reducing the amount of plastic used, particularly at takeaways 	

Date of meeting	Potential Items
13 th September 2018	 Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel's terms of reference that are within that portfolio).
	Membership & Terms of Reference.
	Appointment of Non-Voting Co-opted Member.
	Service Overview and Waste, recycling and street cleansing data.
	• Work Programme: To agree items for the work plan for the Panel for this year.
	Review of Fear of Crime: Update on implementation of recommendations.
	Knife Crime and MOPAC performance Overview.
16 th October 2018	• Police Priorities in Haringey. Will include an update on Stop and Search and Lethal Firearm Discharges as requested by the Panel.
	Community Safety Performance data.
	• Financial Monitoring: To receive an update on the financial performance relating to Corporate Plan Priority 3.
	 Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising for her portfolio.

	Waste, recycling and street cleansing data
	• Work Plan update – The Panel to agree its work plan for OSC to formally approve on 19 th November.
Budget Scrutiny	Budget Scrutiny
18 th December 2018	Air Quality
7 th February 2019	 Community Safety Partnership; to invite comments from the Panel on current performance issues and priorities for the borough's Community Safety Partnership. To include the following: New Community Safety Strategy Crime Performance Statistics - Update on performance in respect of the MOPAC priority areas plus commentary on emerging issues; and Statistics on hate crime. Update around the Gangs Matrix. Reducing Criminalisation of Children. Cabinet Member Q&A –Communities, Safety and Engagement (to cover areas within the Panel's terms of reference that are within that portfolio).
11 th March 2019	Veolia Performance.
	Green Waste charges
	Update on the Planned and Reactive maintenance programme (Highways).

	• Parks Review – 6-9 month follow-up.
	Fly-tipping, bulky waste collection recycling centres.
	 Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising from her portfolio.

<u>2019-2020</u>

Meeting 1	Membership & Terms of Reference.
Meeting 1	Appointment of Non-Voting Co-opted Member.
	Service Overview and Waste, recycling and street cleansing data.
	Work Programme
	 Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel's terms of reference that are within that portfolio).
Meeting 2	 Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising for her portfolio. Financial Monitoring: To receive an update on the Q1 financial performance relating to Corporate Plan Priority 3.

Meeting 3	• Cabinet Member Q&A –Communities, Safety and Engagement (to cover areas within the Panel's terms of reference that are within that portfolio).
	 Community Safety Partnership; To invite comments from the Panel on current performance issues and priorities for the borough's Community Safety Partnership. To include the following: Crime Performance Statistics - Update on performance in respect of the MOPAC priority areas plus commentary on emerging issues; and Statistics on hate crime.
	 SNT Policing model and the impact of the merging of Haringey and Enfield SNTs.
Meeting 4 (Budget Scrutiny)	Budget Scrutiny
Meeting 5	• Cabinet Member Q&A - Environment; To question the Cabinet Member for Communities on current issues and plans arising for her portfolio.
	Waste, recycling and street cleansing data
	• Performance update – Q3
	Budget Monitoring Q3

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